



How To Report Blocked Crossings

Online Form

The link below takes you to the Contact Us page.

[Contact Us - CSX.com](https://www.csx.com/contact-us)

Select 'Operation Concerns' from the Category drop down box
Find 'Blocked Crossings' and click the TellCSX link to the right
On the map, open the magnifying glass, type 279684Y (Main St) (select or hit enter)
Click within the outline at the crossing
Click 'send address'
Complete the fields
Submit

Emergency Situation

You can call the Public Safety Coordination Center at 1-800-232-0144. This number is posted at all crossings on a blue and white sign.

Corporate Headquarters
500 Water Street, 15th Floor
Jacksonville, FL 32202
904-359-3200

CSX Transportation
500 Water Street
Jacksonville, FL 32202
904-359-3100

CSX Ethics Helpline: 1-800-737-1663 or [Log on here](#)

To report suspected misconduct, raise concerns about ethics and compliance matters, or ask questions without fear of retaliation. The ethics helpline is available 24/7. Callers may remain anonymous.